

Meadowwood Tennis Club Mississauga (MTC) is a community-based, not for profit, volunteer-run organization dedicated to providing quality court facilities to serve tennis and pickleball players. The MTC goal is to promote the growth and development of tennis and pickleball on an inclusive community basis.

Members are required to respect Club facilities, equipment, session facilitators and other players at all times. Players are asked to embrace the values of good sportsmanship. It is essential that players and spectators exhibit good behavior, display respect, show self-control, not disrupt other players on the courts in any way, and lead by example.

**Every member of Meadowwood Tennis Club pledges to abide by our Code of Conduct:**

- Demonstrate respect for every person regardless of physical characteristics, athletic ability, age, ancestry, colour, race, citizenship, ethnic origin, creed, disability, family, economic or marital status, gender identity or expression of sexual orientation
- Focus comments appropriately and avoid public criticism of facilitators, officials, organizers, volunteers, members or spectators
- Lead by example by consistently demonstrating the spirit of sportsmanship, leadership and ethical conduct
- Not engage in any aggressive behavior, whether verbal or physical, towards another member, volunteer, official or spectator. This includes but is not limited to forms of intimidation.
- When appropriate, act to correct or prevent practices that are unjustly discriminatory, bullying or unsportsmanlike or that are disruptive to member enjoyment of play.
- When the situation presents itself, play with members of lesser experience without complaint and at their level, including but not limited to sessions that involve an undefined mixing of levels.
- Follow the rules of Tennis and Pickleball and the spirit of those rules.
- Members and their guests are expected to respect all club property. Intentional damage, theft or destruction of property is not acceptable and may lead to disciplinary measures including the cost of repairs, suspension or termination of membership.

**The Board of MTC, within the confines of the Code of Conduct, has the following responsibilities to the Club membership:**

- Investigate incident and concerns brought forward by its members deemed to be in breach of the Code of Conduct
- Allow an appeal process to ensure thorough investigation
- Take actions towards any member in breach of the Code of Conduct
- Amend / update / adjust this document as necessary and re-distribute to members to sign again

**Depending upon the seriousness and/or the frequency of the infraction, the MTC Board may decide on any of the following actions:**

1. First Level Warning: For a first time minor infraction, a verbal warning to the offending member stating the concern and reminding them of their obligations as a member. All verbal warnings will be recorded in the member's file.
2. Second Level Warning: For a second minor infraction or anything that requires additional attention, a Letter of Intention outlining the incident and MTC expectations. At any time after a Second Level Warning, the Board may determine if a suspension is warranted.
3. Third Level Warning: For a third infraction or a serious violation, a Letter of Intention outlining the incident and a summons to a video call with the Board. At any time after a Third Level Warning, the Board may consider a suspension or termination of membership without refund